Bobcat Parts Catalog

User Guide

April 13, 2023

Contents

Introduction

Welcome

Welcome to the Bobcat® Parts Catalog. The Bobcat Parts Catalog provides the ability to search through all parts catalogs to locate parts information in a quick and easy manner.

Objective

The purpose of this user guide is to provide details on how best to utilize the Bobcat Parts Catalog application to quickly identify the desired part information to support your Bobcat equipment. This document provides the recommended process to search and navigate the application.

Recommendations

Bobcat strongly recommends locating your product serial number before looking up parts information for a specific machine or attachment to ensure the most accurate information for the desired product.

Browser Compatibility

Bobcat Parts Catalog has been configured to work with most modern browsers. For best results, Chrome or Firefox are recommended.

Support

Unable to Find Parts for Your Equipment?

If you're unable to find your model in the online parts catalog, reach out to your local dealer or contact customer service for assistance.

System Related Questions:

For system related questions, please refer to the Parts Catalog User Guide.

Home Screen

The home screen is the first screen that appears when entering the Bobcat Parts Catalog application. It consists of 3 main parts.
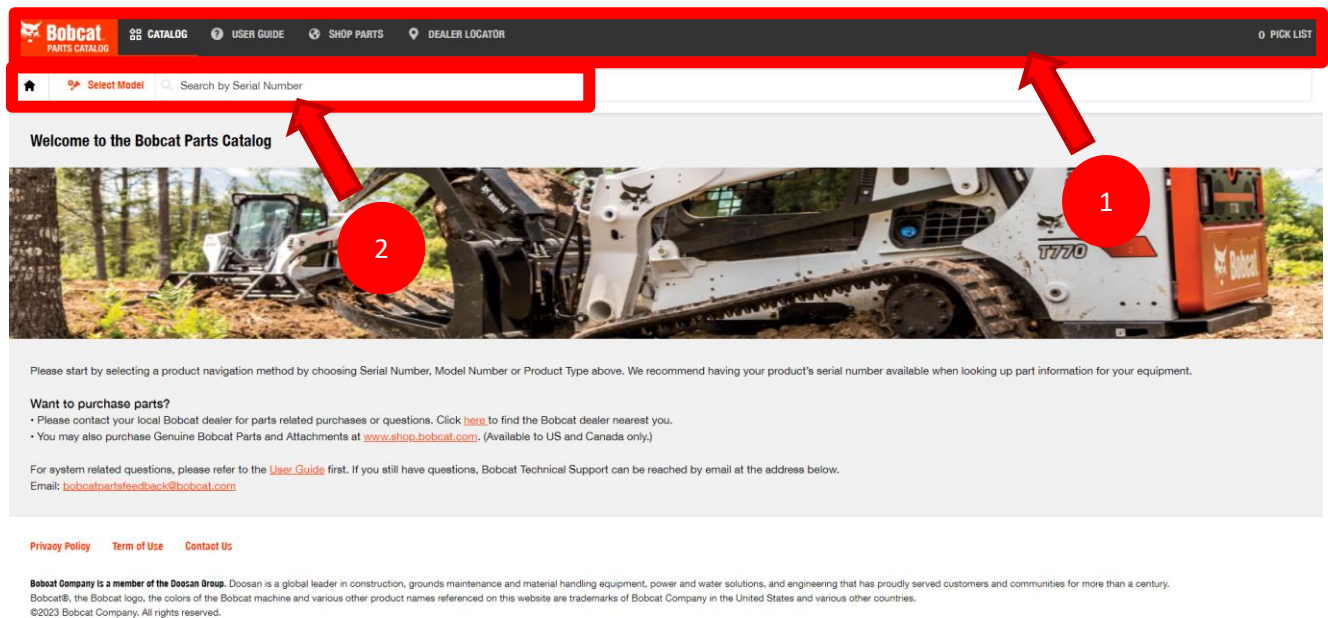
1. Bobcat Parts Catalog Header – This is the main header showing Catalog, User Guide, Shop Parts, Dealer Locator and Pick List.
2. Navigation and Breadcrumb Toolbar – Selection used to determine how to navigate the parts catalog.
   a. Home icon – Returns user back to home screen during review of parts catalog information.
   b. Select Model – Search for a specific model name or number.
   c. Search by product serial number – Search parts catalogs via a product serial number.

Bobcat Parts Catalog Header

Clicking on the "**CATALOG**" button when user is in the Pick List, will return user to the previously viewed page.

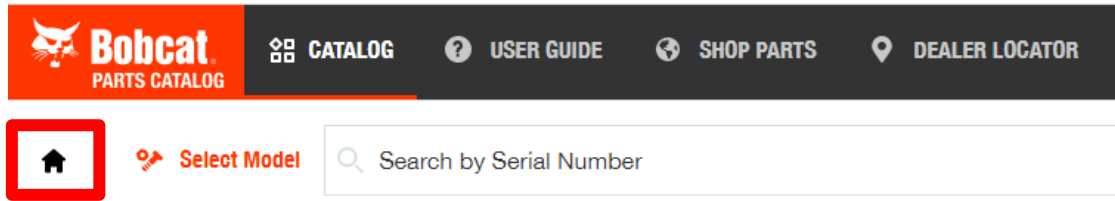"**USER GUIDE**" button opens in another tab/window that shows the User Guide.

"**SHOP PARTS**" button opens in another tab/window that allows parts shopping and ordering.

"**FIND A DEALER**" button opens in another tab/window that allows for finding a dealer.

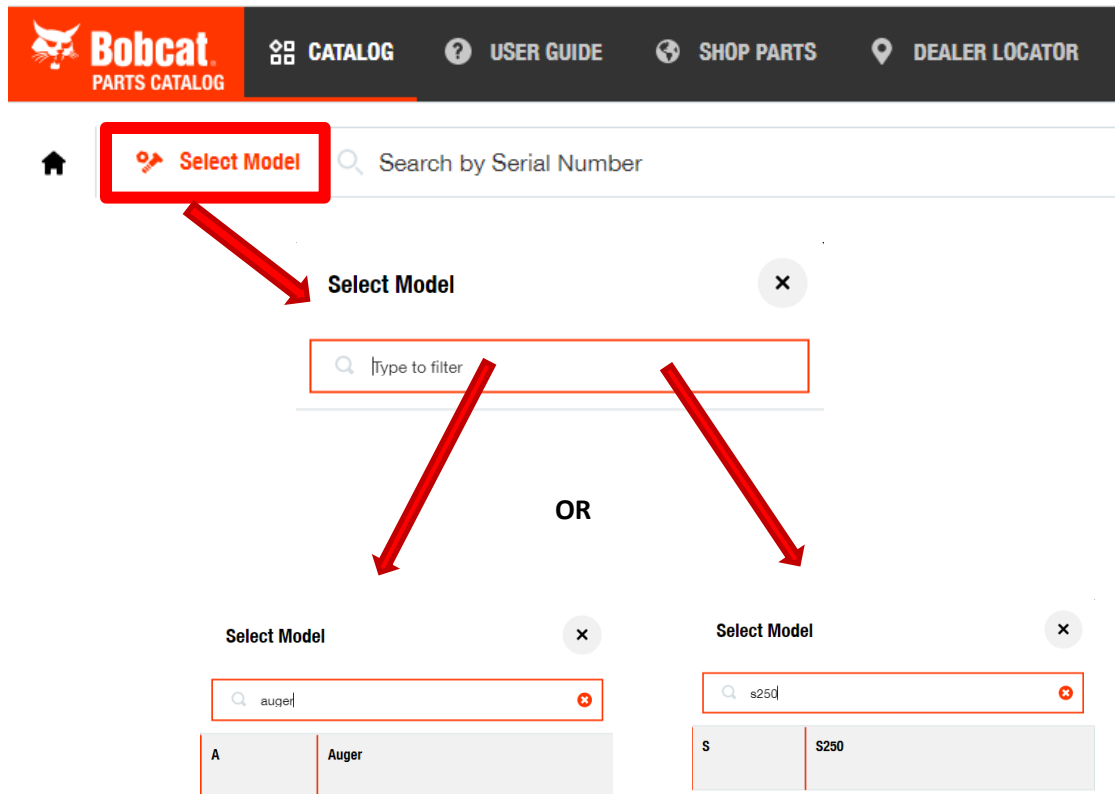"**PICK LIST**" button that shows the parts selected for purchase.

Navigate and Breadcrumb Toolbar
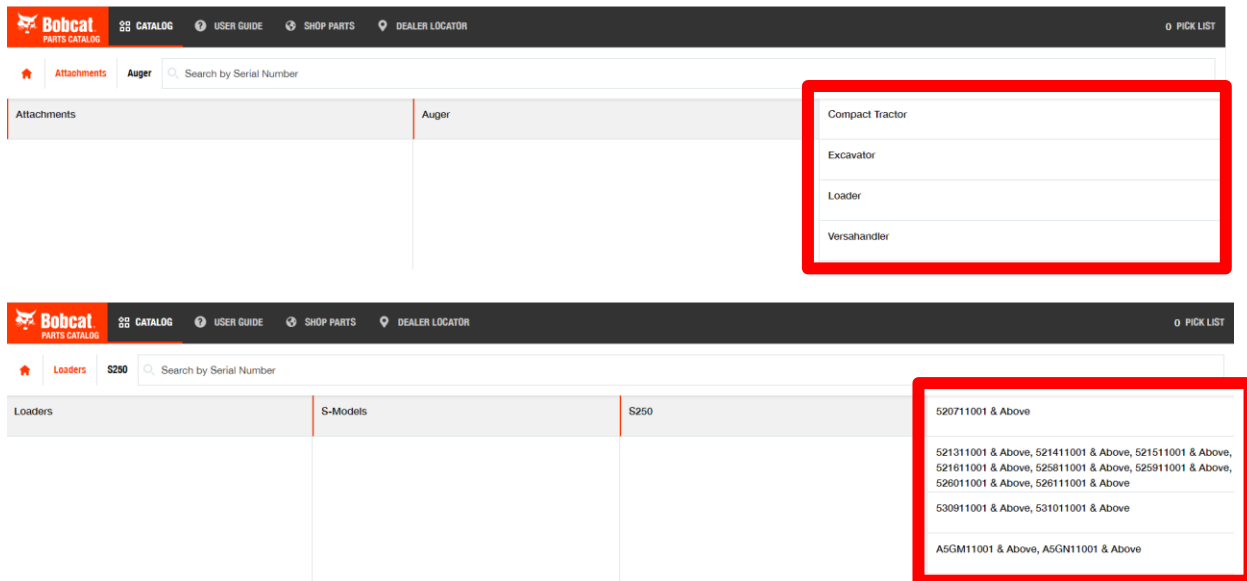
Home Icon

Clicking on the "**Home**" icon will return user to the home screen showing the Welcome page contents.
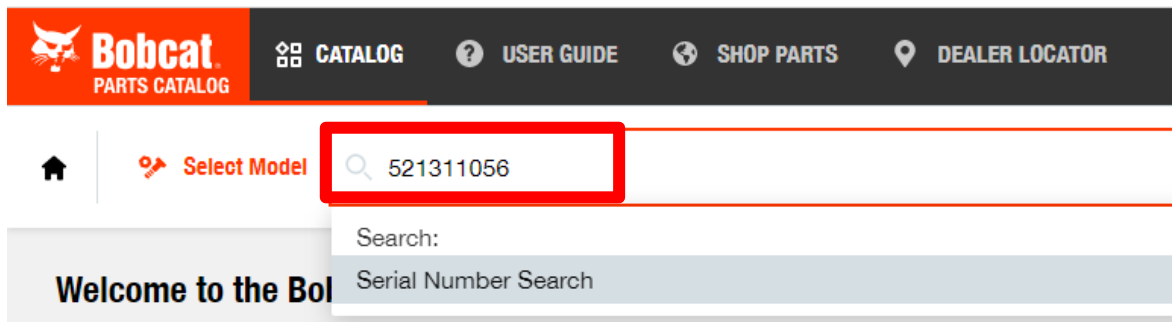
Select Model

Clicking on the "**Select Model**" will display a menu screen allowing user to enter model number or name. Click model name or number.
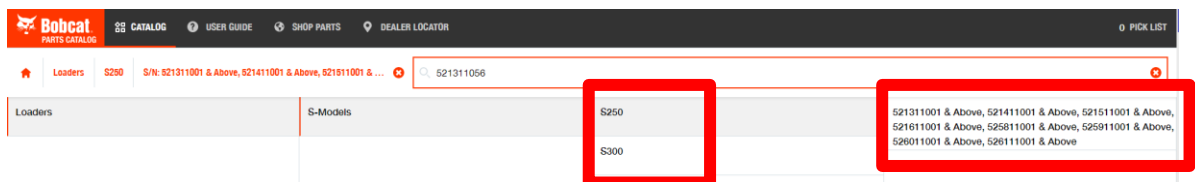
Click on product type or model S/N to enter the parts catalog.

Search Number Search

Clicking in the "**Search by Serial Number**" window, type full serial number or serial number prefix and click "enter" key.

Note: Serial number entry is only valid for machine carriers and serialized attachments. Serialized attachments can search by serial number prefix (example: A90L). Attachments without a serial number, use "**Select Model**" to search by attachment name (example: Auger).


Click on model and S/N to enter the parts catalog.

Parts Catalog Layout

Parts Catalog is made up of 2 main sections.
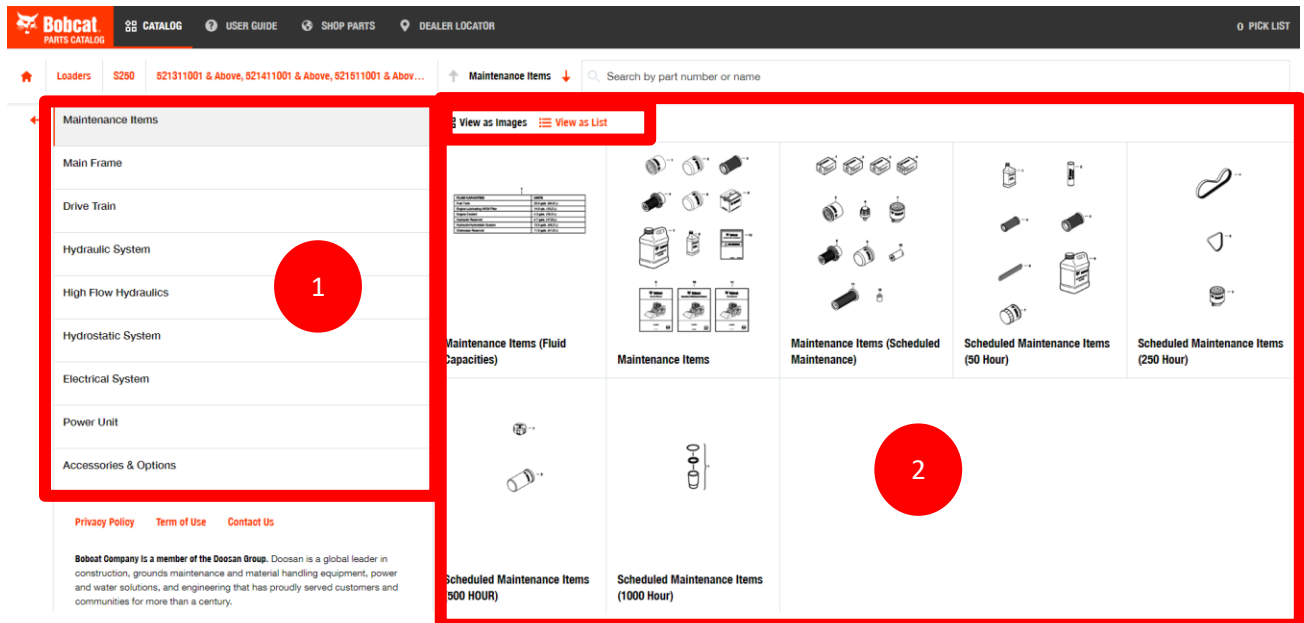
1. **Chapters** – Chapters are broken out to help direct user to which area of the product the part(s) is located to increase the speed to find the part.
2. **Illustrations** – Illustrations are Parts Catalog pages containing details of the parts in that Chapter.
   a. Illustrations can be viewed as Images or as a List.
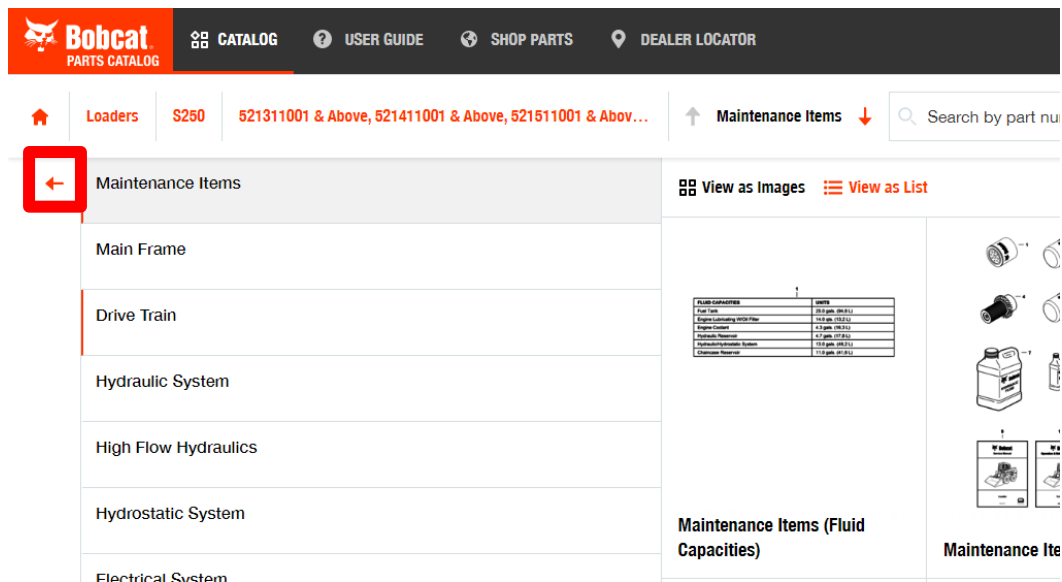
Clicking the "**Back Arrow**" allows user to return to the Model and Serial Number to make new selections.

Parts Catalog Page

The Parts Page is made up of 2 main sections.

1. **Parts Illustration** – Illustration diagram identifying all the parts.
2. **Parts Reference List** – Details on each of the parts called out on the parts illustration.
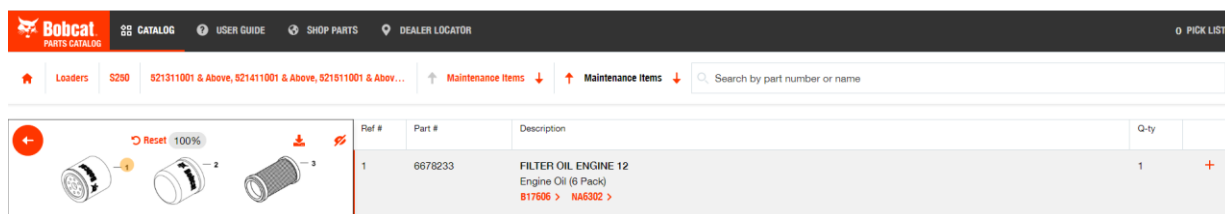
Parts Illustration

1. **Illustration Title Visibility** – This shows the title of the current page of the parts catalog. The illustration title can be hidden by clicking on the **"eye"** icon in the upper right of the illustration which will show the illustration number allowing more visibility to illustration details. The illustration size and illustration and Parts List Export will also be hidden when the **"eye"** icon is not crossed out.
2. **Illustration Size** – Click and drag the "**double arrow**" to the right or left to resize the illustration and change the size percentage. Only available if **"eye"** icon is crossed out.
3. **Illustration and Parts List Export** – Click the icon to export the illustration and parts list in a new browser tab. Only available if **"eye"** icon is crossed out.
4. **Illustration Scale** – Click on the illustration and use the scroll wheel or laptop touch pad to increase or decrease illustration scale. Clicking and holding when over an illustration will allow the user to grab illustration and move if scale is more than 100%. Click "**Reset**" to return to 100%.
5. **Back Arrow –** Allows user to return to Parts Catalog Chapters to make new selections.
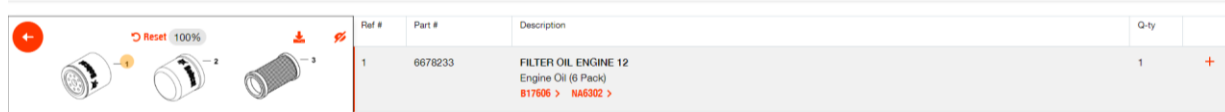
Parts Reference Detail

The Parts Reference Detail provides the supporting documentation to the parts illustration. When clicking on a reference line, it will highlight all corresponding callouts in the illustration.

Parts Reference Columns

| Column Title	Column Description
Ref #	The reference number corresponds to the part callout number in the parts illustration. In some cases, there may be multiple occurrences of a reference number. This occurs when there are multiple part numbers for the same item, usually due to a serial number break. The reference number and the corresponding illustration number are linked together via hotspots. See the Hotspots section for additional information.
Part #	This is the part number of the selected item in the illustration. Occasionally, the part number field will be blank. In this case the description field should provide additional details of part information.
Description	This field provides the part description and any additional details required to ensure the correct part is selected. This may include links to other parts pages. Reference serial number break detail is called out in this field as well. (See Reference Serial or Model Numbers section).
Qty	The number of pieces of each part number required for the corresponding illustration. This quantity will be the amount of a part added to the pick list. Occasionally, the quantity field will contain an "X." See the descriptions field for additional details. If added to the pick list, the quantity will default to 1 requiring the user to verify the pick list quantity.
✚ ✔	This button will add the selected part to the pick list. The quantity added will match the quantity listed for the part or default to 1 for quantity X. Turns into a green check mark when part is added to Pick List.

Search within Parts Catalog
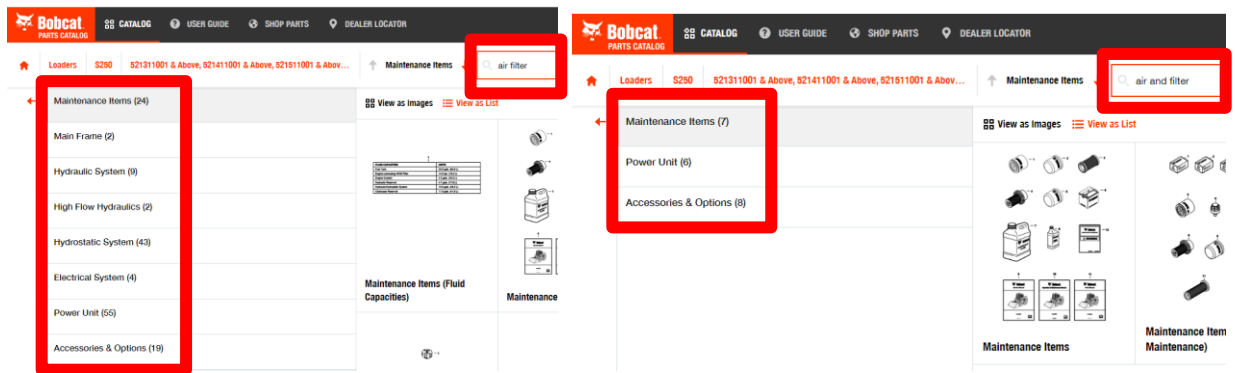
Searching options when in a parts catalog:

1. Searching "air filter" will show results for "air" <u>OR</u> "filter" within that parts catalog. No characters between search terms will perform an OR search.
2. Searching "air and filter" will show results for "air" <u>AND</u> "filter" within that parts catalog. Search result will show for both "air" AND "filter".

Search result quantity will be listed in parentheses next to the chapter title.
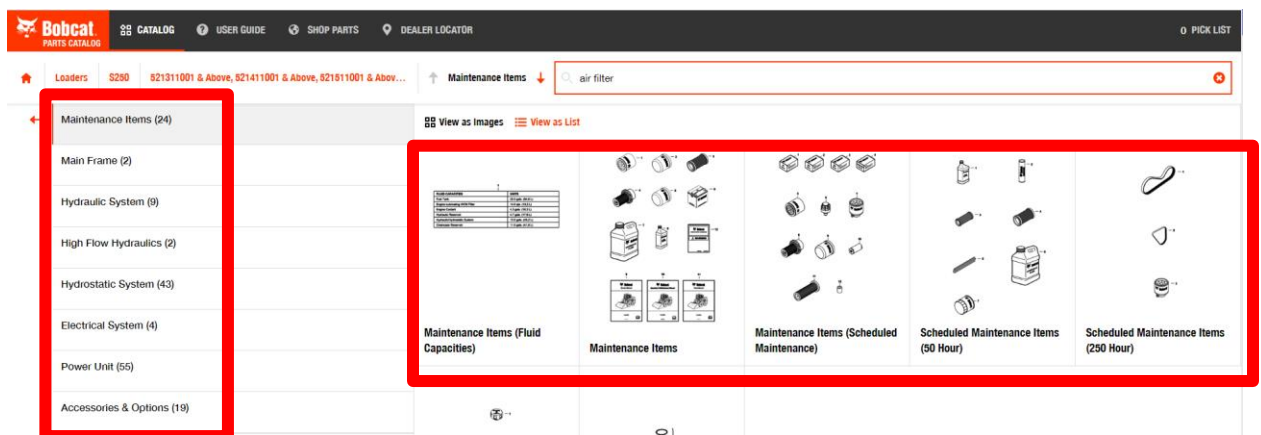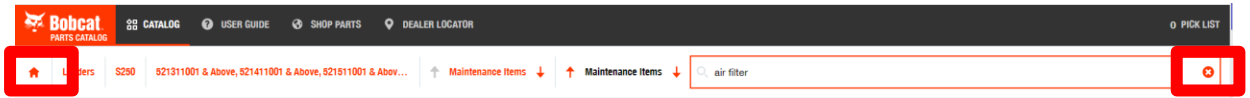

Click on the parts catalog chapter and then click on the illustration to open the parts page with the search criteria highlighted.
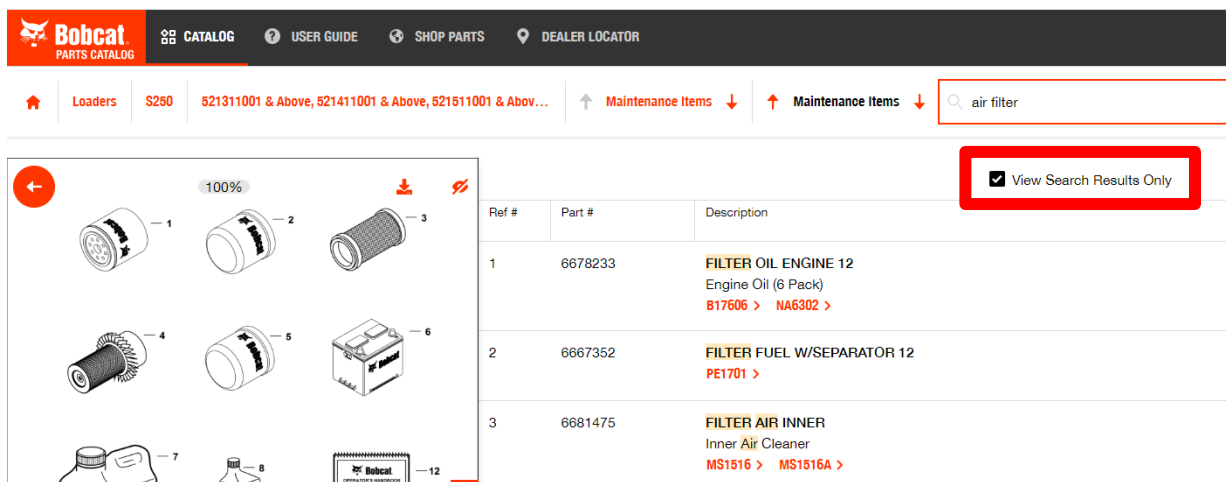

After parts page open, scrolling reveals the search criteria in the parts list. This can also be found by

checking the box for "**View Search Results Only**" to only reveal the highlighted searched criteria in the parts list.


Search criteria can be removed by clicking on the "**circle X"** at end of the search field. Clicking the Home icon will return user to Welcome page to start search over.

Navigation and Breadcrumb
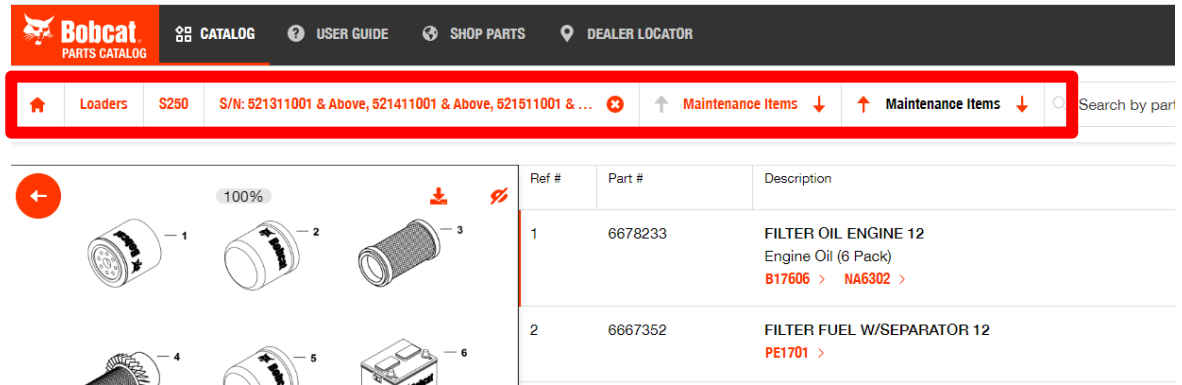
When in the parts catalog, the breadcrumb trail in the Toolbar allows navigation in the parts catalog. Parts Catalog Chapters and Illustrations can be navigated forward or backward by clicking on the "**Up or Down Arrows**" on either side of the Chapter and Illustration Name. Clicking on the "**circle X**" at S/N will return user to the Home screen and clear any search criteria.
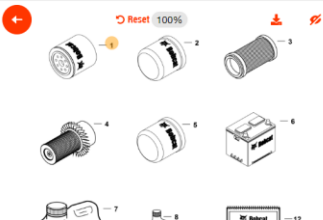
Parts Page Links
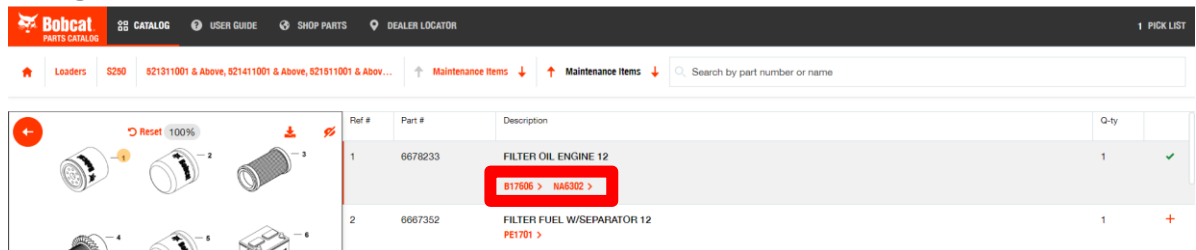
Parts page links are links to another parts page in the same parts catalog. They are used to provide additional details for a given part number. These links can be identified by the illustration number text in red. Clicking the link will open the linked parts page.

Reference Serial or Model Numbers

Occasionally, a reference line may have details pertaining to a serial number break or model number on an individual part. To ensure you are ordering the correct part, please pay close attention to this detail. Serial number break information will be the last text in the description field and will be called out in a highlighted bubble separate from the other description text. Here is an example of a reference serial number.
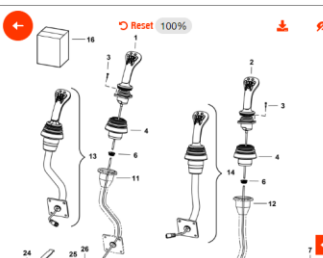
Bobcat Technical Information (BTI), Installation Instruction (II) and Service Letter (SL) Links

Bobcat Technical Information (BTI), Installation Instruction (II) or Service Letter (SL) documents will provide additional details of what parts should be ordered or instructions so please contact your local Bobcat dealer.

Hot Spots

When hovering over a callout number in an illustration, the cursor hand will change to a pointing finger. Clicking the callout number or the part reference line will highlight in illustration and all reference rows.
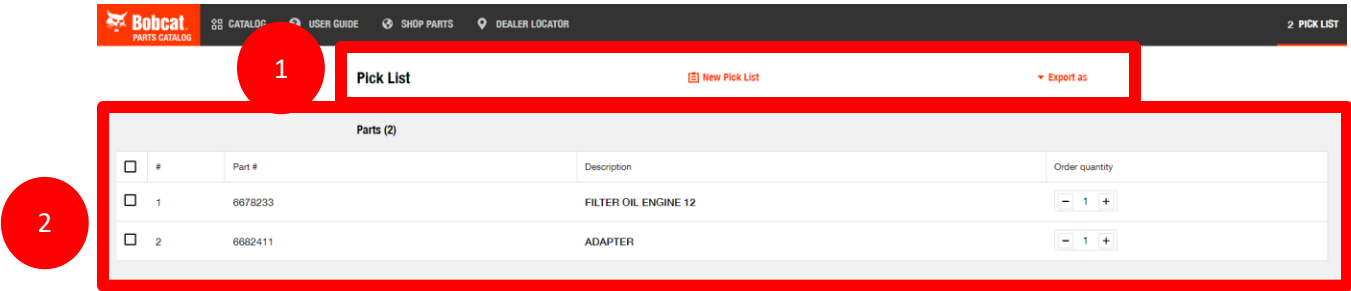
Pick List

The Pick List contains all the parts that were added for purchase and is accessed by clicking on the "**Pick List**" link on the Bobcat Parts Header.
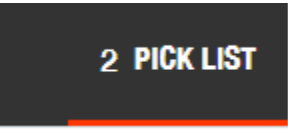
Pick List contains a list of parts selected for purchase and the number to the left shows how many part numbers are in the current pick list.

The pick list screen consists of the following sections: **Pick List Toolbar** and **Part Section.**
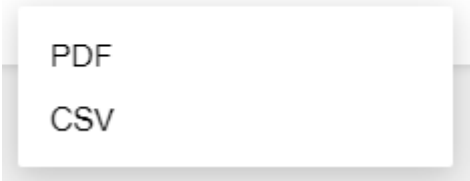

The Pick List screen consists of 2 sections:

1. **Pick List Toolbar** – Additional Functions to start a new pick list and export pick list.
2. **Part List Section** – Contains all the parts added to picklist showing quantity.

Pick List Toolbar

The Pick List Toolbar is used to manage the current pick list. Buttons are red when they are active and light grey when they are disabled. The table below details the function of each button and when they are active.

Pick List	New Pick List	▼ Export as
Pick List	Defaults the name of the Pick List to "Pick List"."	
New Plok List	New Pick List button will remove all items from the current list and start a new pick list.	
▲ Export as PDF CSV	Export As allows export of the pick list to: • PDF – Exports Illustration and parts list to PDF. Menu screen will ask to save pick list with a name. PDF file will open in new browser tab/window. • CSV – Exports parts list to a CSV format. The button is not active until a part has been added to the pick list.	

Parts Section

This section contains all parts added to the pick list. Parts added from the Parts Page will show up in the pick list.

Column Title	Column Description
☐	This check box is used to select a line or all lines for removal. Lines can be selected one at a time or all can be selected by clicking the box on the header row. Multiple rows can be selected at one time to remove.
#	The line number of the row in the part section of the pick list.
Part #	Part Number. Clicking on part number will show part details menu screen.
Description	Part Description
Qty	The total number of each part in the pick list. The quantity added will match the quantity shown on the parts page. This number can be edited.